

# TMR n360/n365/n330/n330DW/n350 IS-330/350/350c/420/430 IN-360

## New Royal Mail postal tariff and services

Royal Mail Postage Rate Change

### Your download instructions

Note: Your franking machine must be connected via LAN or modem.

**The updated tariff change will be effective from the date of the rate change.**

For further details of the new Royal Mail postal tariffs, please refer to:  
[www.themailingroom.com/business-support/rate-change](http://www.themailingroom.com/business-support/rate-change)

If you experience any problems after loading the new tariff, turn the machine OFF then ON.  
Rate Change Helpdesk 0800 652 9178 or email: [ratechange@themailingroom.com](mailto:ratechange@themailingroom.com)

1. From your Home screen press **Menu**.
2. Scroll down to **Online Services 2** and press **OK**.
3. Scroll down to **Generic Call** and press **OK**.
4. A '**Server call successful**' message will be displayed when the call is complete and the new rate has been downloaded. Press **OK** to continue. Press **Continue**.
5. Press your **Home** button to return to your Home screen.



**NOTE: Mail franked with the incorrect tariff could be subject to a Royal Mail surcharge and administration fee.**



Authorised  
independent inspector and  
maintainer of franking machines

We go **Beyond Mailing**

Call 0800 652 9178 [ratechange@themailingroom.com](mailto:ratechange@themailingroom.com) [www.themailingroom.com](http://www.themailingroom.com)



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